TrueCommerce Pack and Ship

Right Products.
Right Place.
Right Time.
Every Time.

Omni-channel fulfillment and trading partner compliance can finally be integrated, automated and simplified for manufacturers, distributors and 3PLs.

Introducing TrueCommerce Pack & Ship—affordable, web-based, end-to-end order fulfillment automation that equips your organization to consistently deliver on your customers' expectations.

➤ Boost your fulfillment capabilities by standardizing packing and shipping across all order fulfillment methods, eliminating manual efforts while increasing throughput

➤ Reduce freight spend with dynamic rate shopping

➤ Eliminate returns and costly shipping errors with intelligent pack verification, street level address validation and the enforcement of flexible shipping workflow rules

➤ Improve vendor scorecards and reduce chargebacks with compliant ASNs, GS1 labels, branded packing slips, packing lists, and much more

➤ Reduce IT complexity and costs by consolidating multiple disparate systems and workflows into a simple, unified web-based solution

➤ Turnkey integration across ERP, EDI, eCommerce and your shipping carriers delivers real-time synchronization and visibility throughout the order lifecycle

➤ Pre-integrated with leading ERP systems, eCommerce platforms, marketplaces and 60+ global carriers

True∂Commerce™

> "With Pack & Ship, you can meet the diverse and escalating demands of consumers and major retailers while improving fulfillment accuracy and reducing fulfillment and transportation costs."
>
> **Ross Elliott**
> TrueCommerce President

SCALE FULFILLMENT OPERATIONS. DELIVER ON CUSTOMER PROMISE. REDUCE COSTS.

Growing businesses in today's environment face unrelenting demands to achieve more stringent service levels across multiple order profiles. With shrinking margins and changing customer expectations for fulfillment velocity, you need to minimize shipping and fulfillment costs while also eliminating errors and returns.

Point solutions linked by manual effort and ad hoc processes cannot rise to these challenges. Comprehensive, dependable automation is essential for success.

TrueCommerce Pack & Ship equips your business with key capabilities needed to accelerate throughput and scale your fulfillment operations to effectively onboard new distribution channels and partner relationships.

Pack & Ship consolidates multiple, disparate applications into one powerful, web-based solution. It connects shipping, order processing, EDI, back office system integration and customer service to automate your fulfillment processes — accelerating outbound fulfillment, improving productivity and efficiency and simplifying compliance with major retailers' requirements.

With Pack & Ship, your organization can fulfill orders across a variety of order channels including big box retailers, eCommerce, online marketplaces, orders placed online and fulfilled from your store locations and other channels. As orders originate across demand channels they are automatically synchronized with Pack & Ship so your warehouse personnel can immediately begin fulfilling orders. Pack & Ship validates the contents of the shipment to ensure accuracy, selects the lowest cost option to deliver on the service level requirement and prints all required documentation such as carrier labels, GS1 compliance labels, return labels, branded packing lists and much more. For orders requiring trading partner compliance, TrueCommerce Transaction Manager automatically builds and sends a compliant ASN (Advance Ship Notice), while Pack & Ship synchronizes shipment data with your ERP, completing the fulfillment and invoicing steps within your business system. Fast, accurate and easy!

UNBEATABLE BUSINESS VALUE

With TrueCommerce Pack & Ship your organization can fulfill orders faster, with fewer errors and operational readiness to handle major demand spikes. Turnkey integration with leading accounting and storefront systems simplifies workflows and eliminates data rekeying and latency issues that may currently be holding your organization back. An easy-to-use, web-based interface also reduces training cycles for warehouse personnel and IT maintenance overhead delivering improved productivity and efficiency.

Reduce shipping and fulfillment costs

➤ Dynamic rate shopping selects the most economical shipping option to achieve the promised delivery service level

➤ Built-in pack verification (both image-guided and scan validation) plus address verification eliminates costly shipping errors—ensuring the right products in the right quantities are shipped to the right locations, on-time

Consistently meet delivery expectations

➤ Support for 60+ global carriers offers a vast service coverage including cross-border shipping

➤ Offer same-delivery in specific markets including support for PostMates and Deliv

➤ Turnkey integration with leading accounting/ERP systems syncs order and fulfillment status in real-time

➤ Predefined shipping rules (covering customer and address-level account numbers, carrier presets, reference fields, compliant labeling, packing methods and much more) ensure orders are processed correctly every time

Scale fulfillment without burdensome added costs

➤ Standardized packing and shipping processes across all order profiles streamlines and scales fulfillment activity and reduces time-consuming "exceptions"

➤ Integration across core fulfillment systems eliminates data latency issues and process interruptions streamlining fulfillment processes for your warehouse personnel

➤ Manage rapid growth, as well as seasonal and other demand peaks, keeping costs predictable

Improve vendor scorecard performance and create great customer relationships

➤ Automatically generates and manages compliance requirements for customer accounts requiring EDI documents (EDI 856), GS1 labels, branded packing slips and more

➤ Frees your staff from having to login to multiple disparate applications to rekey and produce required compliance documentation

➤ Systematic order fulfillment and "built-in" compliance dramatically reduces complexity of managing unique trading partner requirements resulting in fewer chargebacks and less reliance on "tribal knowledge" of key customer account requirements

➤ Meet demands for certified carrier labels and VICS Bill of Lading Reports

➤ Increase perfect order performance and protect your scorecard performance with key trading partner accounts

➤ Automatically send branded emails to customers as orders are completed

➤ Empower customer service with full track-and-trace visibility

CONNECT YOUR EFFORTS WHERE IT MATTERS MOST

Fulfill Orders across all demand channels

➤ Synch orders from all your channels—including fast growing marketplace like Amazon, Wal-Mart and others or popular shopping carts such as Shopify, Magento or TrueCommerce Nexternal —into one robust platform

➤ Reliable, repeatable and configurable processes empowers your organization to quickly onboard new channels partners including dropship vendor programs

➤ Ship via parcel carriers direct to customers

➤ Ship palletized orders via LTL/TL for bulkier items or larger replenishment orders

➤ Simplify replenishment to your physical store locations or even ship direct to consumers from your store locations

➤ Handle shipments that require pack verification, pack-level detail, or serial/lot tracking

➤ Handle partial and consolidated shipments including complicated cross-dock orders

Connect to carriers

➤ Unbeatable multi-carrier support lets you ship to more places faster, while eliminating the need to manage multiple shipping solutions

➤ Dynamic rate shopping helps you drive down shipping costs by finding the lowest-cost alternatives—get the best rates and discounts

➤ Automatically create shipping labels for any supported carrier: FedEx, UPS, USPS, DHL and many more

Connect to your key business systems

➤ Pack & Ship integrates out-of-the-box with a wide range of leading accounting/ERP solutions, including Intuit QuickBooks, NetSuite, Dynamics, SAP B1, Sage and Acumatica

➤ Automatically sync orders with Pack & Ship based on specific data points like customer, ship date and ship-to location

➤ Following order fulfillment Pack & Ship automatically updates orders in your ERP or storefront solution with shipment status, freight cost, selected carrier, tracking and more

➤ Automatically sync lot and serial data collected during order fulfillment with your ERP

➤ Fulfills against the sales order based on what was shipped and automatically generates shipments or invoices directly within your ERP

Reduce IT administration, integration and maintenance costs

➤ As a web-based solution, Pack & Ship requires minimal hardware and minimal effort to implement

➤ Consolidate multiple applications and multiple vendor relationships into one integrated platform

➤ Integrated shipping processes dramatically reduces the learning curve for warehouse staff

Operational Insights

➤ Make better-informed business decisions with built-in reporting on operational analytics including freight spend, fulfillment throughput and performance metrics

➤ Comprehensive shipment history delivers actionable insights into freight spend so your organization can make better decisions and negotiate more effectively with transportation providers

Achieve next level value from your existing TrueCommerce investment

➤ Pack & Ship is a fully integrated with TrueCommerce Foundry applications including Transaction Manager

➤ Automatically create outbound ASNs in Transaction Manager to eliminate "double-packing" and potential keying errors

➤ Simply synch inbound orders or outbound shipments direct to Pack & Ship to fulfill

➤ Send pre-built ASNs from Transaction Manager to Pack & Ship

➤ Following order fulfillment in Pack & Ship ASNs are updated in Transaction Manager with shipping information like ship date and tracking data in Pack & Ship eliminating rekeying of data

Connect to the TrueCommerce Network

➤ Gain access to thousands of pre-connected trading partners offering immediate compliance and integration with key retailers and online marketplaces

ABOUT TRUECOMMERCE

TrueCommerce revolutionizes trading partner connectivity, visibility, and collaboration by linking suppliers, retail hubs and end consumers in one global commerce network. From the factory to the warehouse, from distributor to retail storefront, achieve new levels of business connectivity and performance with the world's most complete commerce network.

Connect. Integrate. Accelerate.

THE TRUECOMMERCE TEAM IS HERE TO HELP!

If you have any questions regarding TrueCommerce, or how it applies to your business, our team is here for you.

Call us today at 888.430.4489

www.truecommerce.com

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