Acumatica

Acumatica is a Champion in Enterprise Resource Planning
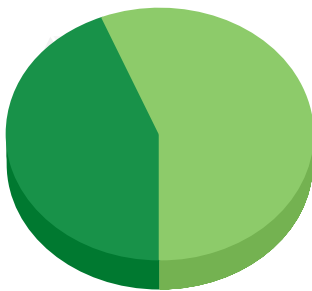
Software **Reviews**
CHAMPION 2020

TEAM RELATIONSHIPS & SERVICE EXPERIENCE

Software users made their voices heard in the Oct 2020 Enterprise Resource Planning Emotional Footprint Report, where vendors were rated across the customer experience.
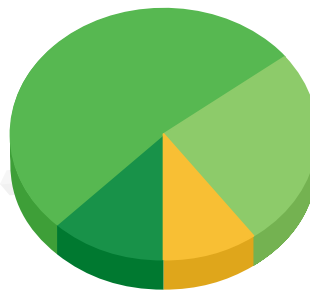
Across interactions with their teams, Acumatica earned 89% positive sentiments. Across 5 service experience metrics, they earned an overall satisfaction score of 79%.
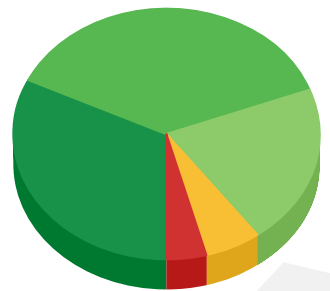
98%
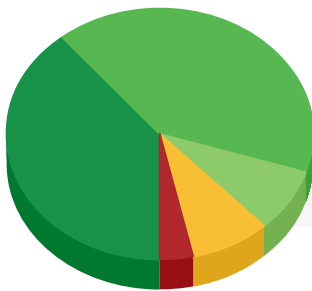**PLAN TO RENEW**

Effective & Knowledgeable Teams

100%
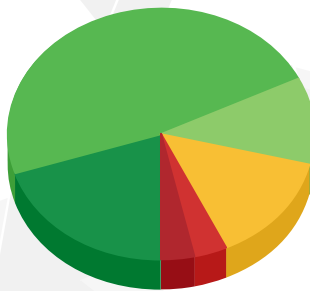SALES TEAM

90%
TECHNICAL AND PRODUCT SPECIALISTS

90%
CLIENT SERVICE TEAM

Service Experience

88%
RESPECTFUL

79%
EFFICIENT
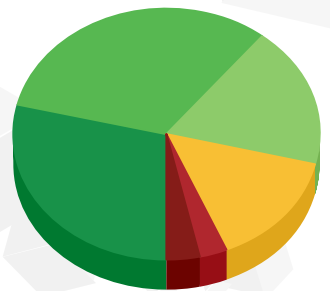
79%
SAVES TIME

SoftwareReviews

NEGATIVE   NEUTRAL   POSITIVE

Powered By Info-Tech Research Group

October 2020

About SoftwareReviews:
SoftwareReviews is a division of Info-Tech Research Group, a world-class IT research and analyst firm established in 1997. Backed by two decades of IT research and advisory experience, SoftwareReviews is a leading source of expertise and insight into the enterprise software landscape and client-vendor relationships.

By collecting data from real IT and business professionals, the SoftwareReviews methodology produces the most detailed and authentic insights into the experience of evaluating and purchasing enterprise software.